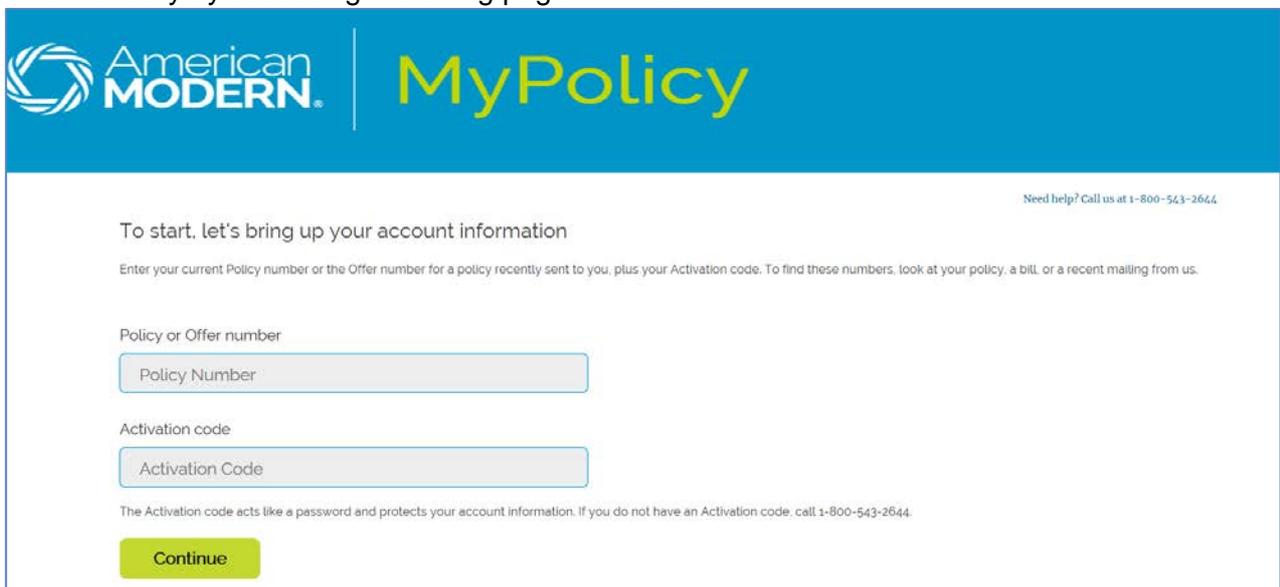


MyPolicy

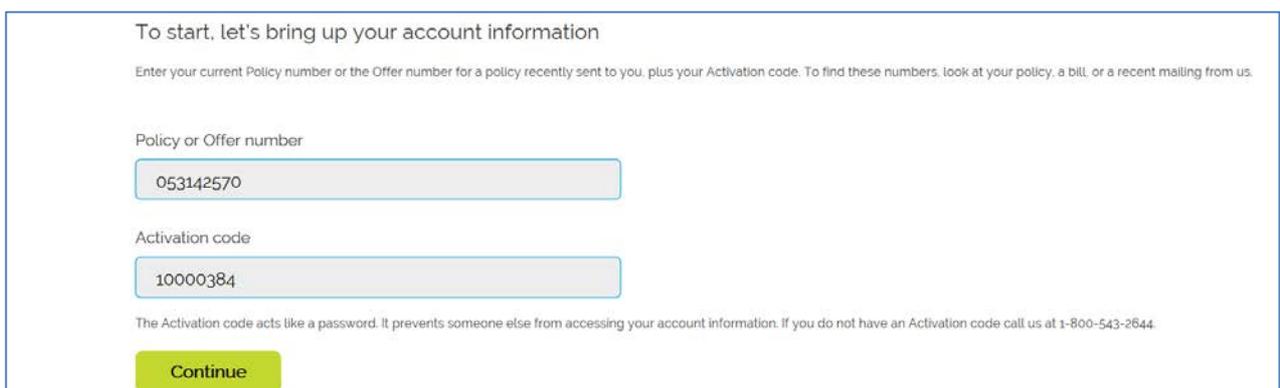
MyPolicy is a way for American Modern policyholders to easily sign-up for EZPay, reauthorize their existing EZPay payment method, or make changes to their EZPay payment method (for example, to change credit card number).

In addition, it allows them to sign the most current EZPay authorization form and opt-in to receive text message alerts about their policy. With a few quick and easy steps, they are also able to access, update, and sign certain forms associated with their policy.

The customer will need to enter their policy number and activation code to access MyPolicy. The policyholder can find the activation code on most recent mailings from American Modern, or you can provide it to them directly by accessing the billing page in AMSuite.



The screenshot shows the top of the MyPolicy sign-up page. It features the American MODERN logo on the left and the MyPolicy title in yellow on the right. Below the header, there is a heading "To start, let's bring up your account information" and a sub-heading "Enter your current Policy number or the Offer number for a policy recently sent to you, plus your Activation code. To find these numbers, look at your policy, a bill, or a recent mailing from us." There are two input fields: "Policy or Offer number" with a placeholder "Policy Number" and "Activation code" with a placeholder "Activation Code". A note below the fields states: "The Activation code acts like a password and protects your account information. If you do not have an Activation code, call 1-800-543-2644." A green "Continue" button is at the bottom.



This screenshot shows the same MyPolicy sign-up form as above, but with sample data entered into the input fields. The "Policy or Offer number" field contains "053142570" and the "Activation code" field contains "10000384". The rest of the page structure, including the heading, sub-heading, and "Continue" button, remains the same.

MyPolicy

MyPolicy guides the user through each page, confirming the information on the policy file. The screens to sign-up for EZPay are shown. Screens for other MyPolicy activities are similar.

Is this information about you correct?

Name: AMY TEST
Policy Effective Date: 02/07/2019
Policy/Offer Number: 053142570

Continue

If the name or effective date is incorrect, call us at 1-800-543-2644.

Now, please enter your payment details.

Enter the bank account or credit card you want to use for EZPay automatic payments. Future installments on the policy will be made on the date of the month you select. An installment schedule will be mailed to you with installment dates and amounts.

Select a payment plan

Select a payment date

Select a payment method

Name on account or credit card

Billing Zip Code

Continue

MyPolicy

Thanks. Please double-check your entries.

Enrollment in EZPay is nearly complete. Before you leave this site, there may be one or more policy forms for you to sign or accept. We'll check for you. If so, you can review and sign them now.

Policy Number: 053142570
Payment Plan: EZPay - Monthly
Payment Method Ending: 1117
Monthly Payment Date: 10

Continue

I need to correct this information

If the name or effective date is incorrect, call us at 1-800-543-2644.

You're almost done..

Documents requiring signature

EZPay Authorization Form

Please enter your email address to review and sign your policy documents.

Email Address

Please note: only the named insured on the policy is allowed by law to electronically sign these documents. By signing electronically, you hereby represent and attest that you are the person identified as the named insured on this policy and you have chosen to electronically sign your insurance documents. Once signed, you do not need to mail any forms back to us.

May we contact you by text or voicemail?

You have the option of receiving automated calls and/or text messages from us. Do we have your permission to send autodialed pre-recorded and artificial voice calls and/or text messages to the telephone number that you have provided?

Yes No

Mobile Phone

Review and Sign

MyPolicy

That's it. You're done. Thank you.

I Have Another Policy

Will you go green with us?

You can set up an electronic account to eliminate paper policy documents and bills being mailed to you. In some states, you will receive a small discount for doing so.

Yes

No